



RE: How We Are Responding to COVID-19

As the impact of the Novel Coronavirus (COVID-19) continues to expand in the US, American Valve (AV) has received inquiries about its ability to supply products to our many customers. This update is being provided to address those concerns.

AV increased inventory and raw material pipelines at the onset of this outbreak in January. We are currently shipping product from all of our facilities and trucking availability is capable of meeting our present demand for product. While the situation is of course fluid, at this time AV does not anticipate any significant delays or interruptions to its supply of raw materials or finished goods. Critical infrastructure such as municipal water systems and factories producing household necessities can rest assured, we are here to support you.

AV is ready for a busy year; we are in a very strong inventory position and all production facilities are operating on their regular production schedules. AV's manufacturing, sales, procurement, logistics, and field service teams are working proactively to ensure all projects can proceed without delay. As a company, AV is committed to providing its customers with the same high levels of service and support they've come to expect, regardless of what external challenges may arise.

AV has full business continuity plans in place at each of our facilities and have put in place proactive measures to protect our employees, customers, suppliers and other stakeholders in accordance with recommendations by both the CDC and local authorities. Out of an abundance of caution, we have taken the following virus prevention steps to help protect employees, customers and the communities where we do business:

- **AV has activated a work from home plan for its office staff until further notice.**
- **All air travel is suspended for the time being.** We also are encouraging your sales representatives to stay in touch with you virtually during this time.
- **We are postponing company events scheduled for the next 30 business days.** We will continue to monitor and evaluate upcoming events in real time to ensure safety.

While we have protocols in place for all essential third parties accessing our facilities, our transportation vendors are able to safely access and continue to serve our customers without service interruptions.

AV will continue to provide updates on this evolving situation as they become available. For the latest news about COVID-19 and more information about preventing the spread of illness in your community, visit [www.cdc.gov](http://www.cdc.gov).

Sincerely,

Seth Guterman

CEO

American Valve- *Quality is our Passion.*